

Objectivity and Independence: The Dual Roles of External Auditors

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This paper considers the dual roles of external auditors: whether acting in the dual capacity of external auditor and internal auditor (with respect to internal and external audits), does significantly or not significantly, affects the objectivity and independence attributes required in exercising their functions.

It is also important to highlight that a consideration of the dual roles of the external auditor and internal auditor will involve examining whether it is appropriate for the external auditor to incorporate internal audit responsibilities in certain circumstances (as provided for by *ISA 610, Using the Work of Internal Auditors*, as well as provisions of the Sarbanes Oxley Act which imposes limitations on external auditors' abilities to perform in a dual capacity - particularly with respect to internal audit outsourcing services). It will consider the impact of the performance in such a dual capacity on the ability of the external and internal audit work to be carried out with the required attributes of objectivity and independence.

With respect to the above paragraph, focus will therefore be placed on the perspective of the external auditor performing internal audit functions - although the paper will also consider to a great extent, internal audit concepts, the internal audit function and certain definitions. Even though it is widely argued that the auditor's independence is compromised where particular non audit service functions are performed, certain benefits can also be derived where a dual capacity and the performance of dual roles are undertaken. Further, the prohibition of certain non audit services, does not necessarily imply that conflicts of interests will be mitigated – as this paper will seek to demonstrate.

According to Stewart and Subramaniam (2010:4), the motivation for increased interest in the objectivity and independence of internal audit is associated with "the evolving and expanding role of internal audit as key corporate governance mechanism, as well as an internal consultancy service. In this respect, internal auditors occupy the unique position as providers of both

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assurance services within the organization, and consultancy services to managers." The controversial debates which such dual role has generated, as well as the dual role's impact in placing internal auditors in a situation where conflicts of interest, and a compromise of "true objectivity" may arise, was also highlighted.¹

The structure of this paper is organized as follows. The ensuing section recalls the concepts of integrity, independence and objectivity and is aimed at highlighting their significance as ethical values and attributes in the exercise of audit and accounting functions. Section B then illustrates how the focus within accounting and audit roles have changed over the years, as well as highlights why there is need for a return to, and focus on traditional auditing techniques. Certain duties and responsibilities which the auditor is capable of undertaking and is permitted to undertake by law, as well as prohibited activities under various legislation will be considered under section C. The subsequent section D, then considers the dual role of the external auditor as a skilled person, as well as safeguards which are in place to ensure that a compromise of independence and objectivity, whilst performing delegated functions, does not occur. Section E evaluates the impact of internal auditor compensation on external auditor objectivity and independence whilst empirical evidence, relating to whether audit independence is compromised, where external auditors serve in dual capacities, is assessed under section F.

A. Integrity, Independence and Objectivity: Key Attributes in the Performance of External and Internal Audits

The APB (Auditing Practices Board) Ethical Standards 1² and 5 (Revised), particularly, are concerned with the integrity, objectivity and independence of auditors. As regards the

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See reference to Paape, 2007; *ibid* ("Corporate Governance: The Impact on the Role, Position, and Scope of Services of the Internal Audit Function, Unpublished PhD Dissertation, Erasmus Research Institute of Management, Erasmus University, Netherlands).

2 See Auditing Practices Board, Ethical Standards 1(Revised) [http://www.frc.org.uk/Our-Work/Publications/APB/ES-1-\(Revised\)-Integrity,-objectivity-and-independ.aspx](http://www.frc.org.uk/Our-Work/Publications/APB/ES-1-(Revised)-Integrity,-objectivity-and-independ.aspx)

independence of auditors and the provision of non audit services, APB Standard 5 (Revised)³ Non Audit Services Provided to Audited Entities, provides exclusively for safeguards which should be in place if the auditor's independence is not to be compromised.

Paragraphs 10 and 13 of the APB's Ethical Standard 1 (Revised) respectively distinguishes between objectivity and independence. In particular, paragraph 13 states that:

"Independence is freedom from situations and relationships which make it probable that a reasonable and informed third party would conclude that objectivity either is impaired or could be impaired. Independence is related to and underpins objectivity. However, whereas objectivity is a personal behavioral characteristic concerning the auditor's state of mind, independence relates to the circumstances surrounding the audit, including the financial, employment, business and personal relationships between the auditor and the audited entity and its connected parties."

Other definitions of independence have been provided as follows (Beattie, Fearnley and Brandt, 2001:19):

- "the conditional probability of reporting a discovered breach" by DeAngelo; the ability to resist client pressure (Knapp): a function of character - with characteristics of integrity and trustworthiness being essential (Magill and Previts); and an absence of interests that create an unacceptable risk of bias - this definition being provided by the AICPA White Paper definition (AICPA, 1997) which defines independence as an absence of interests that create an unacceptable risk of bias.

Independence and objectivity are also considered to be key and crucial features of the internal audit function. According to the Basel Committee on Banking Supervision, "continuously performing similar tasks or routine jobs may negatively affect an individual internal auditor's

³ APB, Ethical Standard 5 (Revised), Non Audit Services Provided to Audited Entities [https://www.frc.org.uk/Our-Work/Publications/APB/ES-5-\(Revised\)-Non-audit-services-provided-to-audi.aspx](https://www.frc.org.uk/Our-Work/Publications/APB/ES-5-(Revised)-Non-audit-services-provided-to-audi.aspx)

capacity for critical judgment because of possible loss of objectivity. It is therefore a sound practice, whenever practicable and without jeopardising competence and expertise, to periodically rotate internal audit staff within the internal audit function."⁴ Furthermore, the Committee recommends that remuneration of top officials of the internal audit function should be determined correspondingly with the remuneration policies and practices of the organization or bank (since independence and objectivity are thought to be undermined where internal audit staff's remuneration is linked to the financial performance of sector for which internal audit responsibilities are carried out).

Further, integrity, objectivity and independence constitute vital principles - in respect of ethical principles which are considered to be essential to the exercise and conduct of the internal audit function. These principles are mentioned under the first four principles relating to the supervisory expectations which are considered relevant to the internal audit function. The principles (Basel Committee on Banking Supervision, 2012:2) are as follows:

Principles relating to the supervisory expectations relevant to the internal audit function

Principle 1: An effective internal audit function provides independent assurance to the board of directors and senior management on the quality and effectiveness of a bank's internal control, risk management and governance systems and processes, thereby helping the board and senior management protect their organization and its reputation.

Principle 2: The bank's internal audit function must be independent of the audited activities, which requires the internal audit function to have sufficient standing and authority within the bank, thereby enabling internal auditors to carry out their assignments with objectivity.

⁴ It is also added that " The independence and objectivity of the internal audit function may be undermined if the internal audit staff's remuneration is linked to the financial performance of the business lines for which they exercise internal audit responsibilities." Basel Committee on Banking Supervision, "The Internal Audit Function in Banks" June 2012, pages 5 (particularly paragraphs 15 and 16) www.bis.org/publ/bcbs223.pdf

Principle 3: Professional competence, including the knowledge and experience of each internal auditor and of internal auditors collectively, is essential to the effectiveness of the bank's internal audit function.

Principle 4: Internal auditors must act with integrity.

From what has been highlighted so far, great focus is attached to the importance of objectivity and independence as pre requisites in exercising internal and external audit functions. Threats which are common and are likely to compromise objectivity and independence, during the exercise of internal and external audit functions, will now be analyzed.

The Institute of Internal Auditors (IIA)'s published framework of independence lists seven threats to audit independence (which are similar to those threats faced by external auditors) and these threats include, (Stewart and Subramaniam, 2010:7):

- Self review threat
- Social pressures
- Economic interests
- Personal relationships
- Familiarity threat
- Cultural, racial and gender biases
- Cognitive biases

The Auditing Practices Board's Ethical Standard 5 (paragraph 25) also identifies the following principal types of threats to the auditor's objectivity and independence :⁵

- *self-interest threat*⁶
- *self-review threat*⁷
- *management threat*
- *advocacy threat*⁸
- *familiarity (or trust) threat*
- *intimidation threat*

The focus on ownership rules of audit firms, derives not only from consequences emanating for audit market concentration, but also from the impact generated on auditor independence. Employee ownership, as well as “the resulting profit sharing amongst senior auditors” serves as good signaling mechanism of the quality of audit services to the market (European Commission, 2009:88). The importance of retaining audit quality is also a concern in the bid to provide greater access, expansion, and entry to the audit market. Would the admission of more players from the

5 See paragraph 25 [https://www.frc.org.uk/Our-Work/Publications/APB/ES-5-\(Revised\)-Non-audit-services-provided-to-audi.aspx](https://www.frc.org.uk/Our-Work/Publications/APB/ES-5-(Revised)-Non-audit-services-provided-to-audi.aspx)

6 "A self-interest threat arises when the auditor has financial or other interests which might cause the auditor to be reluctant to take actions that would be adverse to the interests of the audit firm or any individual in a position to influence the conduct or outcome of the audit (for example, where the auditor has an investment in the audited entity, is seeking to provide additional services to the audited entity or needs to recover long-outstanding fees from the audited entity)", see *ibid*.

7 "A self-review threat arises when the results of a non-audit service performed by the auditor or by others within the audit firm are reflected in the amounts included or disclosed in the financial statements (for example, where the audit firm has been involved in maintaining the accounting records, or undertaking valuations that are incorporated in the financial statements). In the course of the audit, the auditor may need to re-evaluate the work performed in the non-audit service. As, by virtue of providing the non-audit service, the audit firm is associated with aspects of the preparation of the financial statements, the auditor may be (or may be perceived to be) unable to take an impartial view of relevant aspects of those financial statements", *ibid*.

8 This arises when "the audit firm undertakes work that involves acting as an advocate for an audited entity and supporting a position taken by management in an adversarial context (for example, by acting as a legal advocate for the audited entity in litigation or a regulatory investigation). In order to act in an advocacy role, the audit firm has to adopt a position closely aligned to that of management. This creates both actual and perceived threats to the auditor's objectivity and independence", *ibid*.

mid tier audit firms into the audit market generate more positive impacts and consequences for audit independence? It is certainly the case that increased audit concentration within the audit market certainly has consequences for audit independence since there is less choice and competition between the firms in the market, as well as devastating consequences, in respect of systemic risk, if the demise of another Big Four audit firm, should occur.

Joint audits, that is, mid tier firms carrying out joint audits with Big Four firms, as a means of increasing their presence at international level, is considered “the priority step in tackling the concentration issue”(European Commission, 2011:6). Whether such audits can also facilitate greater levels of audit independence also constitutes an interesting matter. Additionally, considering the standards promulgated by the IIA it would seem that Internal Auditors would take more responsibility for the internal audit function (IAF).

B. Changing Roles of Internal and External Auditors and Post Enron Consequences: Why A Return to More Traditional Auditing Techniques is Required

As well as evidence which suggests that the internal auditor's role has changed in recent years to one of a consultant nature, in contrast to that of a policing role (Stewart and Subramaniam (2010:13), evidence has also been provided to support the fact that the external auditor's role changed during the nineties from that synonymous to a watch dog to a less vigilant and scrutinising role (Cunningham; 2006).⁹ Such evidence which include:

- Firstly, the widening scope of audit firm services beyond the audit function - which has resulted in relationships which have affected audit firms' independence,¹⁰ secondly,

⁹ See L Cunningham, "Too Big to Fail: Moral Hazard in Auditing and the Need to Restructure the Industry Before it Unravels" Boston College Law School Faculty Papers Paper 165 (2006) at page 23. Also see M Ojo, General Literature on the Audit Expectations Gap, *Journal of Forensic Accounting*, Vol. VIII, Nos. 1 & 2, January-December 2007

¹⁰ See L Cunningham, page 24; This also supports the argument put forward that increased interest in the objectivity and independence of internal audits is linked to "the evolving and expanding role of internal audit as a key corporate governance mechanism, as well as an internal consultancy service" J Stewart and N Subramaniam page 4; and the statement that "the scope of internal audit has expanded in recent times to encompass operational and strategic controls and is moving away from the traditional finance audits - hence there is a reducing scope for reliance which however, depends on individual internal audit departments" see A Garrett, "The Role of Internal Audits in External Audits" CAE Conference, Abu Dhabi 2013 18 November 2012.

increase in accounting irregularities during the 1990s which have arisen in the form of widespread premature revenue recognition and other forms of creative accounting, and thirdly, evidence of auditor ability to influence audit quality and liability risk.¹¹

Traditional auditing techniques focus on internal controls and demonstrate the auditor's thorough reputation as compared to the lax and complacent attitude which has been evidenced through recent increases in creative accounting practices and the widespread use of off balance sheet instruments as illustrated in the case of Enron. For this reason, a return to and focus on traditional auditing techniques, as well as auditing techniques which focus on internal controls is a much needed move - whilst also supporting audits which also take into consideration, strategic and operational controls. Such a stance would be greatly facilitated in cases where an external auditor is able to undertake certain permitted internal audit responsibilities.

A return to traditional auditing techniques is also advocated for, since, as will be illustrated in the following section, it has been argued that many Post Enron reforms, notably the Sarbanes Oxley Act, do not go far enough in their efforts to address the issue of independence – primarily through the prohibition of particular non audit services. However, CPA firms have started to circumvent this by forming alternative practice structures where the attest partners are in one entity and consulting partners in another.

C. Limitations On the Use of Internal Audit Work and the Assumption of Internal Audit Roles - As Performed By External Auditors

In order to prevent or avoid situations where over reliance on internal audit work could result in a compromise of the external auditor's objectivity, certain safeguards serve to assist in "clarifying the circumstances where the work of the internal audit function cannot be used and therefore is

¹¹ See L Cunningham, pages 24 and 25

prohibited." Such instances, as provided for by the ISA 610 (Revised), paragraphs 14] are as follows:¹²

- Where the function's organizational status and relevant policies and procedures do not adequately support the objectivity of internal auditors;
- Where the function lacks sufficient competence; or
- Where the function does not apply a systematic and disciplined approach, including quality control.

According to Paragraph 9 of the **INTERNATIONAL STANDARD ON AUDITING 610 (REVISED)**,¹³ the external auditor's sole responsibility for the audit opinion expressed, is not reduced by the external auditor's use of the work of the internal audit function on the engagement.

Paragraph 24 also expressly states that the following information should be included in the audit documentation - where the external auditor incorporates the work of the internal audit function:

- Evaluation of whether the function's organizational status and relevant policies and procedures adequately support the objectivity of the internal auditors; the level of competence of the

12 See [ISA 610 (Revised), paragraph 14] and IFAC, "Basis for Conclusions, Prepared by the Staff of the IAASB" ISA 610 (Revised), Using the Work of Internal Auditors, and ISA 315 (Revised), Identifying and Assessing the Risks of Material Misstatement through Understanding the Entity and Its Environment *March 2012* at pages 6 and 7. Furthermore, "Ensuring there are adequate safeguards against over or undue use of the work of the internal audit function (where use is permissible) by strengthening the external auditor's decision-making framework for determining the planned nature and extent of work of the internal audit function that can be used. In particular, more clearly articulating in the requirements that the external auditor must make all significant judgments in the audit engagement, and plan to use less of the work of the internal audit function and perform more of the work directly in circumstances where the assessed risk of material misstatement is higher with special consideration given to risks identified as significant. Similarly, for the other factors, elevating application material to incorporate in the requirement how the factors should influence the auditor's judgments." [ISA 610 (Revised), paragraphs 15-16]

13 **USING THE WORK OF INTERNAL AUDITORS** (Effective for audits of financial statements for periods ending on or after December 15, 2013).

function; and whether the function applies a systematic and disciplined approach, including quality control.

- The nature and extent of the work used and the basis for that decision; and
- The audit procedures performed by the external auditor to evaluate the adequacy of the work used.

Outsourcing and Co Sourcing of Internal Audit Services

As highlighted in the previous sections, there are certain duties and responsibilities which the external auditor is capable of undertaking and permitted to undertake by law. Under the Sarbanes Oxley Act, the prohibition of the external auditor's capacity to perform dual roles in respect of performing certain non audit services which include internal audit outsourcing services, is highlighted.

Section 201 of the Sarbanes Oxley Act of 2002 lists certain prohibited services which do not lie within the scope of practice of external auditors of U.S public companies. The prohibited services¹⁴ are based on three primary criteria, namely:

- i) An auditor cannot function in the role of management;
- ii) An auditor cannot audit his or her work; and
- iii) An auditor cannot serve in an external advocacy role for the client.

Internal audit outsourcing services constitute one of the services listed as prohibited and even though the provision of such services by external auditors to their clients is no longer permissible, it is reported by Ernst and Young (2006) that public accounting and specialist firms provide these services to non audit clients (Stewart and Subramaniam, 2010:17).

¹⁴ Prohibited services include:

- Book keeping or other services related to the accounting records or financial statements of the client whose statements are being audited;
- Financial reporting systems design and implementation;
- Internal audit outsourcing services.

Section 201 of Sarbanes-Oxley, with regard to internal audit outsourcing, may have been over-reactionary and may continue to hinder both companies and their auditors. Furthermore, various shortcomings of the Sarbanes Oxley Act have been identified which include (European Commission, 2007:52):¹⁵ The inability of the Sarbanes Oxley Act to address the issue of independence of mind through a focus on actual conflicts of interests faced by auditors; ii) the fact that the Act still permitted audit firms to undertake tax consultancy work – even though it prohibited the same firms from carrying out some non audit services;iii) that although the Act required rotation of the audit partner, it did not require rotation of the audit firm; and iv) the failure of the Act to address the “very common occurrence” of individual auditors moving from their firms to their clients.

In jurisdictions with developed audit markets, such as the UK and the U.S, the issue of “client switching” and the incidence whereby mandatory audit rotation is not undertaken by certain audit firms is of particular concern. Furthermore, even though the Sarbanes Oxley Act is U.S Law, its impact on global audit practices is evident. Two reasons which are attributed to this include (European Commission, 2007:5).

- Firstly, the fact that many multinational companies have a US listing and are therefore directly affected by the Act;
- Secondly, regulators, auditors and companies in many other jurisdictions have adopted similar rules to the Sarbanes Oxley Act – for example, Ethical Standards 5 (as discussed under section A), of the UK FRC's Auditing Practices Board which prohibits audit firms from undertaking certain types of non audit work for companies they audit, and requires certain safeguards to be in place to isolate audit from non audit work.

Is section 201 of Sarbanes-Oxley, with regard to internal audit outsourcing over-reactionary? - and could it continue to hinder both companies and their auditors?

15 Moore et al (2006) page 14 cited

http://ec.europa.eu/internal_market/auditing/docs/market/oxera_report_en.pdf

The following sections relating to knowledge spill-over gains, cost management and financial reporting quality further illustrate why section 201 may not fully serve its purpose.

Knowledge Spillover Gains

Knowledge spillover is the result of accounting firms benefiting from the relationship between the audit and non-audit services offered to their clients. In the case of internal audit outsourcing, the efficiency of financial audits is bolstered because the auditor is able to benefit from knowledge gained during the performance of internal audit functions. The auditor is able to gain a better understanding of the client's internal controls because the auditor has had close experience with the internal control environment as part of the client's internal audit function. As stated earlier, the auditor is better equipped during the financial audit and the amount of work needed to document internal controls, assess control risk, and design tests of control is reduced. (Aldhizer, 2003) The cost of performing the audit to the audit firm may also be lowered because of knowledge spillover gains, as Al-Harshani (2003) states in his dissertation:

Knowledge spillover may generate a quasi-economic rent to the audit firm, where the marginal cost of the joint provision of the two types of services to the same client is less than the marginal cost of separately providing the same amount of audit and NAS to two different clients. The joint provision, therefore, is expected to lead to lowering the cost of performing the external audit work. Accordingly, we would expect the audit firm that provides both audit and NAS to the same audit client to rely less on the client's internal auditors' work as a cost-reduction technique due to potential cost savings from knowledge spillover.

Cost Management

Audit firms are not the only party to monetarily benefit from the outsourcing of internal audit. Companies that outsource their internal audit function may reap potential cost benefits as well. In the article "Internal Audit Outsourcing" Aldhizer and Cashell (2003) explain:

For companies, outsourcing the internal audit function offers potential cost benefits. Internal audit outsourcing may reduce overlapping positions and audit effort by creating more flexibility in increasing and decreasing workloads. Additionally, outsourcing allows a company to replace "fixed" cost employees with "variable" fees for services. Finally, a wide range of expertise is available from large firms that would be too expensive for a company to maintain internally.

Accounting Risk Management and Financial Reporting Quality

An investigation by Prawitt et., al. (2011) found evidence that suggested that high quality internal audit functions (regardless of outsourcing) are associated with lower accounting risk. Furthermore, Prawitt et. Al. (2003) found that companies that outsourced their internal audit function to their external auditor prior to the passage of Sarbanes-Oxley had lower accounting risk than companies that outsourced their internal audit function to another third-party service provider and companies that maintained their own in-house internal audit function.

Based on an empirical analysis of the relationship between restatements and non-audit fees paid by a client to its external auditor, it was found that companies that were not required to restate their financial statements paid more in internal audit outsourcing fees to their external auditors than companies that did, in fact, have to record material restatements (Prawitt et. Al. 2003). This evidence suggests a negatively correlating relationship between the outsourcing of internal audit functions and the occurrence of material financial restatements.

Arguments have also been put forward to bolster the stance that "an outsourced provider may be more independent than an in-house internal audit function since it is difficult for an employee to be truly independent of management, and that on the other hand, there also factors which could affect the objectivity of outsourced providers in the same manner that external auditor independence can be compromised."¹⁶ It is also argued that "regardless of whether external

¹⁶For instance, where the audit firm is dependent on a client for a major source of income and would not wish to lose such a client, self review threats etc; see *ibid* at pages 17 and 18

assurance is obtained for sustainability reports (which contain a combination of quantitative¹⁷ and qualitative data), that internal audit can play a role in verifying this data for management purposes."

The Institute of Internal Auditors (IIA) also recommends a list of factors to be considered when assessing potential outsourcing engagements (IIA, 2009: 4,5):¹⁸ available resources, size of the organization, types of outsourcing alternatives, Law, Statute, or regulation (since some companies may be prohibited by statute or regulation from outsourcing internal audit services to their external auditors), taking into consideration an analysis of the advantages and disadvantages of outsourcing, as well as the following:¹⁹

- Independence of the external service providers
- Allegiance of in-house resources versus that of external service provider
- Professional standards followed by the external service provider
- Qualifications of the service provider
- Staffing – training, turnover, rotation of staff, management
- Flexibility in staffing resources to meet engagement needs or special requests
- Availability of resources
- Retention of institutional knowledge for future assignments

17 Furthermore, "where information being verified is not quantifiable, internal auditors could face objectivity threats arising from social pressure and familiarity." see *ibid* at page 21.

18 IIA,2009.

19 Other factors to be considered include "access to best practice or insight to alternative approaches; culture of the organization – receptiveness to external service providers; insight into the organization by the external service provider; coverage of remote locations; coordination with in-house internal auditing; coordination with external auditor; use of internal auditing as a training ground for internal promotions; retention, access to and ownership of work papers; acquisition and availability of specialty skills; cost considerations; and good standing membership in an appropriate professional organization." see *ibid*.

There have been further evidence and arguments aimed at bolstering the view that conflicts of interests do not necessarily result from the proportion of non audit services (NAS) fees compared to the audit fees, but from the fact that by performing two kinds of services, the audit is serving two kinds of clients (European Commission: 2009). Even though such arguments have their merits, the fact that an audit firm which derives a significant percentage of its income and means of sustenance from a particular NAS or client, is likely to be influenced and dominated by such dependence, cannot be denied . It is certainly true that an audit firm may be compelled to “rename” a NAS in order to avoid being caught or “captured” by the prohibited list of NAS (as is mandated by section 201 of the Sarbanes Oxley Act). Hence it could be effectively argued that despite the list of prohibited services, section 201 of the Sarbanes Oxley Act may not fully achieve its aims.

D. The Impact of Internal Auditor Compensation on External Auditor's Objectivity and Independence

It is widely agreed in many academic and social spheres that compensation related performances have the potential and tendency to affect the objectivity and independence attributes required by an auditor to effectively perform his duties and responsibilities. Where an audit firm places great reliance on the income generated from a particular client (and particularly with respect to non audit services), there are greater possibilities for situations involving threats to the auditor's objectivity and independence, to occur - since such an audit firm will be unwilling to lose such a lucrative client. DeZoort et al (2001) argue that Institute of Internal Auditors' (IIA) standards are vague in respect of factors which threaten internal auditor's objectivity. Their prior research is based on the attribution theory which indicates "that external auditors should recognize this incentive bias". Their hypotheses also include the basic statement that "the effect of internal auditor compensation on external auditors' reliance judgments will be greater when internal auditors perform subjective tasks than when they perform objective tasks."

This can also be linked to the argument by Stewart and Subramaniam (2010) that objectivity issues and threats (arising from social pressure and familiarity) are more likely to arise when

information being verified by internal audits for management is not quantifiable. The more objective and quantifiable the information being dealt with, the less likelihood for the impact of internal audit compensation to significantly affect internal audit work as well as external auditors' reliance judgments.

E. Empirical Evidence On Whether Audit Independence is Compromised Where External Auditors Serve In the Dual Capacities (Exercising Both External and Internal Audit Functions): Results of a Study

According to a study by Geiger et al (2002), whose purpose partly consists in providing some empirical evidence on whether audit independence is compromised when external auditors serve in the dual capacities in exercising both external and internal audit functions, " Little evidence exists as to whether financial statement users believe that auditor independence or financial statement reliability is jeopardized where the external auditors are engaged to perform internal audit activities."²⁰

The study also made reference to some important observations:

- That financial statement users may have perceived some positive synergy in performing internal audit work for the external audit client. This dual role might improve audit quality by providing external auditors with greater insight into the client, making it more likely that business transactions will be understood and key audit risks identified. In addition, being engaged to perform internal audit work for the audit client may be perceived as a signal of high quality work.

²⁰ Furthermore, results of their study "provide important insights into the effects of various internal audit outsourcing arrangements. The findings support the former AICPA position that having outsourced internal audit activities performed by the company's external audit firm does not, by itself, appear to negatively affect financial statement users' perceptions of auditor independence and other related decisions. This type of outsourcing arrangement would be expected to increase in the future if audit firms are allowed to provide these services to their clients. While the SEC and AICPA have implemented certain constraints regarding these arrangements, in certain cases audit firms are still allowed to provide these services."

- Regardless of whether performing the internal audit work leads to a better external audit, or performing the external audit well leads to an internal audit engagement, the loan officers in their study perceived this relationship favorably.
- While the AICPA has requested (and the SEC originally proposed) that CPA firms should be strictly prohibited from performing outsourced internal audits for public attest clients, the study suggests that external auditors performing outsourced internal audit work for clients was not, by itself, perceived negatively.

F. Conclusion

It has been demonstrated that certain capacities exist in which the dual role of the external auditor (in undertaking internal audit roles as well as skilled persons roles) could be immensely beneficial to an entity or organisation. This arises as a result of the invaluable skills and expertise which such a role provides and incorporates into the audit process. Even where such an exercise of a dual role is prohibited by law or as a result of organisational policies, opportunities exist whereby close cooperation between external and internal auditors could provide for increased scope in implementing and benefiting from each other's work. The opportunities and benefits of drawing on the skills and expertise gained by an external auditor who has acquired so much knowledge by virtue of the exercise of both roles and the experience acquired from having exercised such roles, should not be under estimated.

As recommended in chapter five of the Supervision Manual of the FSA, there are certain situations whereby such a dual role may not be warranted, where such dual roles should not be exercised routinely, where such dual role should only be implemented after having considered other alternatives, and more importantly, why such dual role could contribute and generate added value by virtue of the increased expertise or knowledge which such a dual role brings. Where concerns relating to a compromise of independence and objectivity arise, then prohibitions and restrictions imposed by section 201 of the Sarbanes Oxley Act are, to a great extent, justified.

As stated previously in this paper, under section B, a return to and focus on traditional auditing techniques, as well as auditing techniques which focus on internal controls is a much needed

move - whilst also supporting (internal) audits which to a greater extent, take into consideration, strategic and operational controls. Such a stance would be greatly facilitated in cases where an external auditor is able to undertake certain permitted internal audit responsibilities.

As is particularly the case with external auditors, the reliability of internal controls also plays a huge and crucial role in the audit process - as well as those in charge of those internal controls. Where safeguards such as the segregation of duties and other measures are incorporated into the process to reduce instances or situations whereby such controls could be manipulated, then benefits of having an external auditor serve in a dual role capacity may well extend beyond its stated disadvantages.

Benefits accruing from having a dual role include namely the acquisition of knowledge and expertise gained during the latter stages of the process - which could assist in providing more accurate judgments during latter stages of the process. This is also similar to the position which exists with external auditors: whereby the mandatory rotation of audit firms, whilst serving to ensure that independence and objectivity is not compromised, could also be detrimental where the external auditor leaves the firm shortly/prematurely after having been employed by the firm. In the case of internal audit outsourcing, the efficiency of financial audits is bolstered because the auditor is able to benefit from knowledge gained during the performance of internal audit functions. The auditor is able to gain a better understanding of the client's internal controls because the auditor has had close experience with the internal control environment as part of the client's internal audit function.

The firm incurs greater costs in employing a new auditor in re acquiring the knowledge which the previous auditor had acquired - having left the firm prematurely. Further, the knowledge which could have been employed by the leaving auditor is not fully maximised in the process.

Up till 2013, there had been no requirement at European level for the mandatory rotation of audit firms - even though some member states had gone further than Article 42 of Directive 2006/43/EC in requiring mandatory audit firm rotation. This however, has changed with

mandatory requirement – pursuant to a draft law that would “require public-interest entities such as banks, insurance firms, and listed companies to rotate audit firms every 14 years”(and such period could be extended to 25 years when certain safeguards are put into place, Tysiac:2013).²¹ Other notable features of the Draft Law also include:²²

- Prohibition of “Big Four-only” contractual clauses that require a company’s audit to be done by one of the Big Four accounting firms (Deloitte, Ernst & Young, KPMG, and PwC).
- Requirement that auditors of public-interest entities (PIEs) publish audit reports according to international standards and provide shareholders and investors with a detailed understanding of what the auditor did and an overall assurance of the accuracy of the company’s accounts.
- Prohibition of audit firms from providing non-audit services that could jeopardize independence.

Whether the distinction between those non audit services which are not considered to impair independence is effective, logical and justified, constitutes the basis for arguments which counter the basis for prohibition of certain non audit services – pursuant to legislation such as section 201 of the Sarbanes Oxley Act and Ethical Standard 5 (Revised) of the APB. Partnership engagements between one audit firm providing audit services solely and exclusively, and another firm offering non audit services, provided ethical standards on objectivity, independence and integrity are complied with, may achieve better results – provided other safeguards are well in place.

21 “The idea of mandatory audit firm rotation also is being explored elsewhere. [The UK Competition Commission](#) is considering imposing term limits for large listed companies and will come to a final decision by Oct. 20. In the United States, the PCAOB has been studying the issue of mandatory audit firm rotation for public companies since issuing a concept release that included the topic in August 2011. However, a [PCAOB member has also highlighted](#) that many obstacles make adoption of mandatory audit firm rotation unlikely.”

22 See *ibid*

Proposals, legislation and efforts aimed at encouraging partnerships between Big Four audit firms and mid tier firms are also welcomed, as well as external investments in mid tier audit firms are welcomed – provided that audit quality is retained.

Even though concerns persist that there would be a constraint in the global growth of EU audit firms (owned by external investors) who collaborate in a “network structure” with U.S auditors – such constraint being attributed to application of U.S rules, as already highlighted in this paper, the Sarbanes Oxley Act has already influenced many countries – by virtue of U.S listing rules' applicability in this jurisdictions. Hence such collaboration as embodied by such network, structure should not be considered a threat to the world wide growth of such firms. Furthermore, rules or covenants could be agreed upon by such firms – where undue restrictions are likely to be foreseen.

Additionally, as public accounting firms continue to persuade firms to implement continuous auditing (CA) and continuous monitoring (CM) programs the competency challenges associated with CA/CM can be potentially overcome with the dual roles skill set (Byrnes et. al. (2012). Vasarhelyi et. al. (2012) suggest the CA/CM value proposition should be put forward by regulators and standard setters.

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